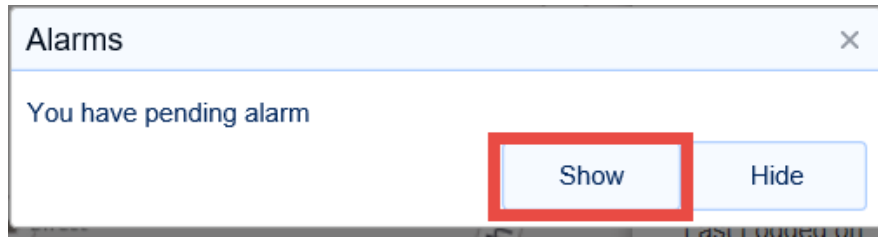


NETSTAR

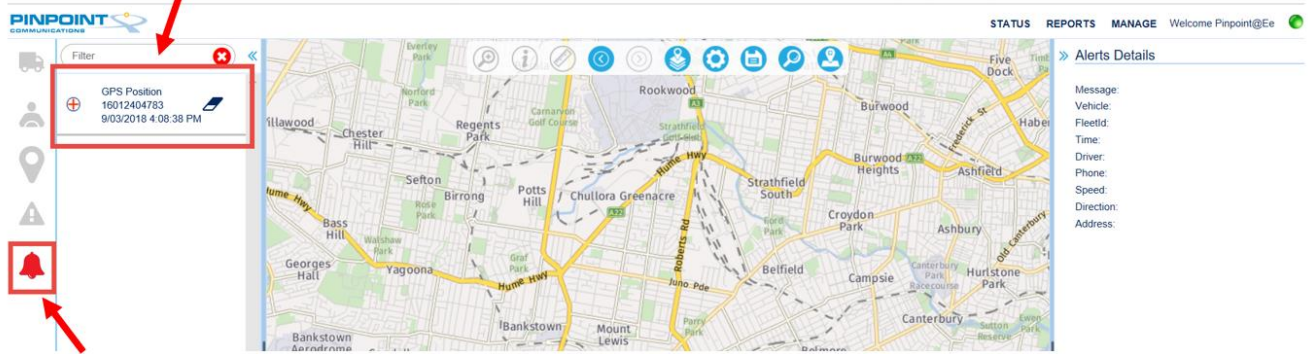
AVM 4.0 Alarm Response User Manual

When duress alarm is activated the following window pops up, and an audible alarm sounds. Click Show to be taken to the “Alarms.” Screen.



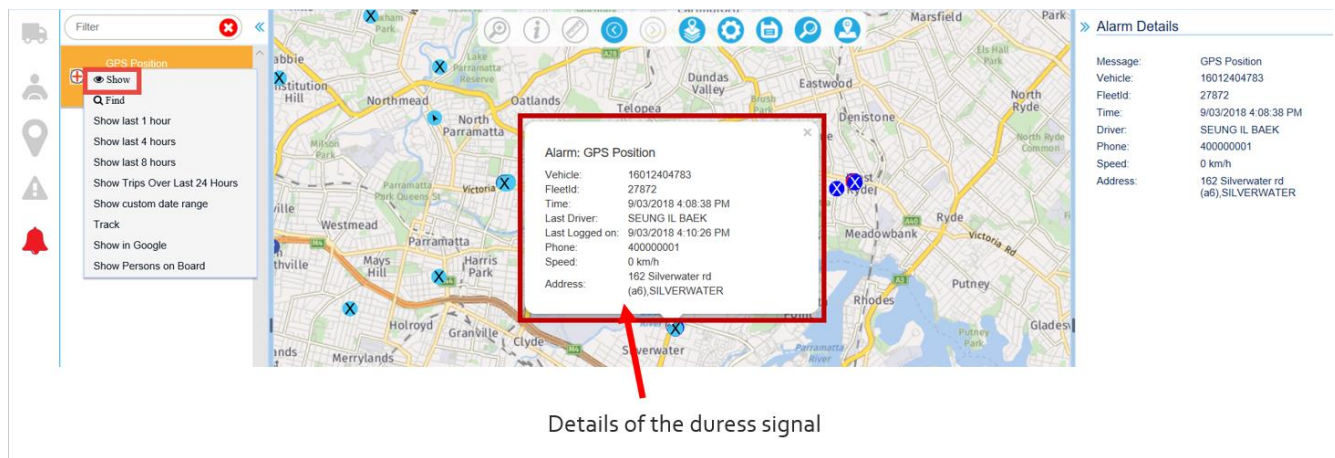
When a Driver uses the in-vehicle or portable Duress Alarm, or the alarm is triggered by a predetermined incident (Rollover, Collision) the following appears on your screens.

Details of the Duress are displayed in the left column



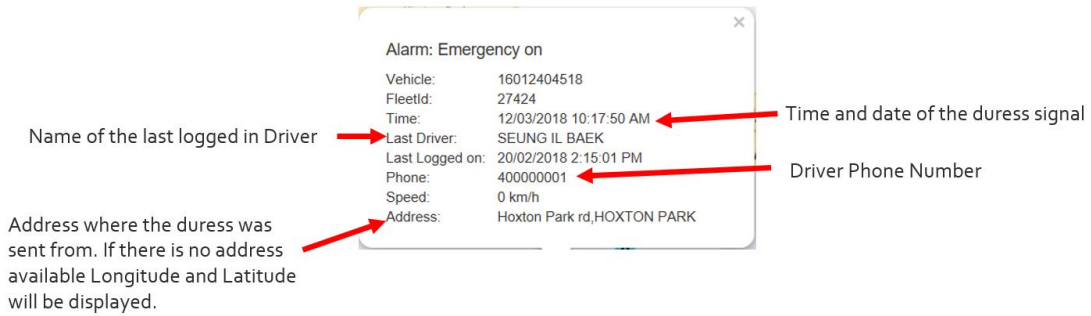
The Alarm Bell will become **red**, if you are not on the Alarm Screen click on the red bell.

Left clicking on the **Red** cross to the left of the duress and click on “Show”, this shows you on the map the location on the vehicle at the time of the Alarm.



Details of the duress signal

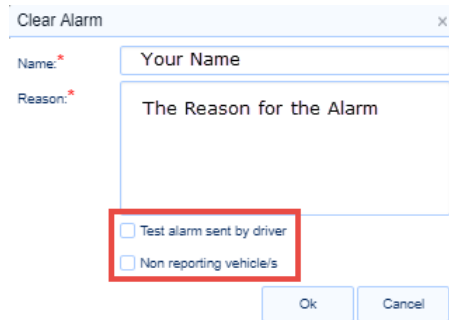
The information provided in the bubble is as seen below:



Once you have responded to the alarm, it can now be cleared, click on the icon highlighted below.

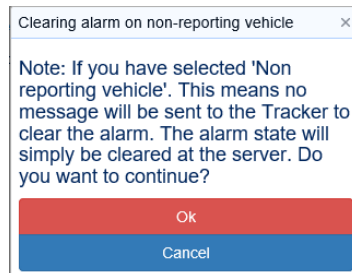


You can now enter the details of the response to the duress and click OK



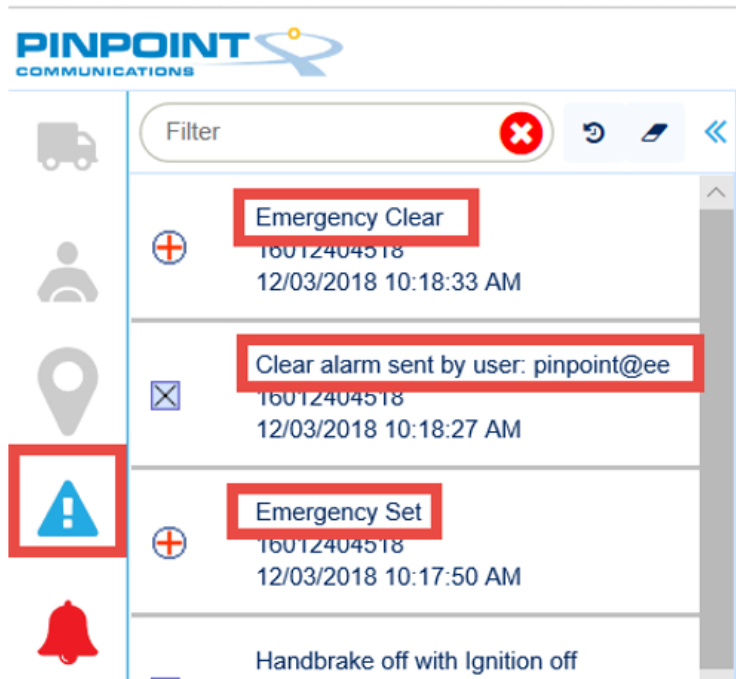
If the Driver was doing a test, you could select the “Test alarm sent by driver.”

If the Vehicle is not responding (no longer in service, unable to connect to network ETC) you can click on the “Non reporting vehicle/s”. If you select this response you will receive the following message:



N.B. If you send the clear with “Non reporting vehicles” ticked, once it re-enters coverage it will appear again on the main screen as it did not clear on the tracker. The Alarm will appear on the AVM screen and will need to be cleared again.

If you click on the Alerts icon, you will see the three states of the alarm with time date stamp.



The Duress is cleared

The control sent the clear signal

The Duress was activated